EU RHC Conference 2027 – Registration Terms and Conditions

Version: 29 October 2026

1. Organiser and scope

1.1 The European Renewable Heating and Cooling Conference 2027 ("EU RHC Conference" or "Conference") takes place on 16–17 March 2027 at the Munich Airport Marriott Hotel, Freising, Germany.

1.2 The Conference is organised by WIP Wirtschaft und Infrastruktur GmbH & Co Planungs KG, trading as WIP Renewable Energies, Sylvensteinstr. 2, 81369 München, Germany (Local Court of Munich, HRA 46696) ("Organiser", "WIP").

1.3 These Terms and Conditions apply to all registrations for the Conference, including the 100% RHC Event held on the morning of 16 March 2027, side events and the social programme. Deviating terms of the participant do not apply unless WIP expressly agrees to them in writing.

1.4 "Participant" means the person registered to attend. Where a company or institution registers a participant, it is responsible for payment of the fees.

2. Registration and conclusion of contract

2.1 Registration is made online via the Conference website. By submitting the registration form and ticking the box confirming acceptance, the participant accepts these Terms and Conditions and makes a binding offer to attend.

2.2 The contract is concluded when WIP sends the registration confirmation by email. WIP may refuse a registration, in particular when the Conference is fully booked; payments already made will then be refunded in full.

2.3 Registrations are personal. Each registration admits one named participant, who must wear the name badge at all times on site. The name badge is not transferable; section 5.2 (substitution) remains unaffected.

2.4 The fee category is determined by the date on which the complete registration is received, not by the date of payment.

2.5 Reduced categories and discount codes (e.g. the student rate under section 3.7) require proof of eligibility. Without valid proof, WIP may withdraw the reduction and charge the difference to the applicable standard fee.

3. Registration fees and what is included

3.1 The full-conference (two-day) fee depends on the registration date:

Category	Fee (EUR, incl. VAT)	Registration date
Super Early Bird	399	3 – 30 November 2026
Early Bird	540	1 December 2026 – 14 February 2027
Regular	640	15 February – 15 March 2027
Onsite	720	16 – 17 March 2027
Student	50% discount on the applicable fee (see section 3.7)	3 November 2026 – 17 March 2027

All prices are in EUR, are for the full two-day conference ticket and include VAT.

3.2 The fee includes admission to all sessions (including the 100% RHC Event), the poster and exhibition area, conference materials, welcome coffee, coffee breaks and lunch on both days, the social event on 16 March 2027 and the site visit on 17 March 2027.

3.3 Travel, accommodation and any items not listed in section 3.2 are not included. Participants are responsible for arranging their own travel, accommodation and insurance.

3.4 Participation in the 100% RHC Event only (without the main Conference) is free of charge but requires a separate registration. It includes admission to the 100% RHC Event session as well as coffee breaks and lunch during the first half day of 16 March 2027; it does not include the main Conference.

3.5 Supporting partners receive a personal discount code of up to 20%, as communicated to them individually by WIP, valid for any price category except the Super Early Bird rate.

3.6 Invited speakers register with a personal code and receive the conditions communicated to them in writing by WIP (see section 6.3).

3.7 Students, including doctoral candidates, receive a 50% discount code valid for any price category. To receive the personal discount code, students must send an email

with a valid proof of student or doctoral status (e.g. current enrolment certificate, student ID or confirmation of doctoral studies) to info@eurhc.org.

3.8 Discount codes are personal, may not be transferred, and cannot be combined with each other or with other offers. WIP may withdraw a code in case of misuse.

4. Payment, invoicing and VAT

4.1 Currency

All payments must be made in euros (EUR). Payments in other currencies and payments by cheque cannot be accepted.

4.2 Due Date

The registration fee is due upon registration. When paying by bank transfer, payment must be received within 14 calendar days of the invoice date, and in any case before the start of the Conference. A shorter deadline applies to Super Early Bird and Early Bird registrations (see 4.3). Registrations made after 1 March 2027 can only be paid by credit card (see 4.4).

4.3 Super Early Bird and Early Bird Rates

Notwithstanding section 2.4, the Super Early Bird and Early Bird rates are granted on the condition that full payment is received within 10 calendar days of the invoice date. If payment is not received within this period, the rate applicable on the date the payment is received applies (Early Bird or Regular rate). In this case, WIP will issue a revised invoice for the applicable rate and the original invoice becomes void. If a payment at the original rate is received after the deadline, it will be credited against the revised invoice and the difference must be paid.

4.4 Payment Methods

- **Credit Card (Visa, Mastercard):** Payment is made during the online registration process. WIP recommends this option, as the registration is confirmed immediately.
- **Bank Transfer:** Please quote the invoice number, the name(s) of the participant(s) and your organisation. When paying for several participants in one transfer, please list all participant names or invoice numbers. For transfers from outside the SEPA area, please select the charge option “OUR”. All bank charges are to be borne by the payer; any amount missing due to deducted bank charges must be paid in addition.
- **Registrations after 1 March 2027:** Payment is only possible by credit card as bank transfers may not arrive in time for the Conference.

4.5 Bank Details

Account holder: WIP Wirtschaft und Infrastruktur GmbH & Co Planungs KG

Bank: HypoVereinsbank (UniCredit), Am Harras 13, 81373 Munich, Germany

IBAN: DE35 7002 0270 0036 4836 36

BIC (SWIFT): HYVEDEMMXXX

4.6 Invoicing

WIP issues invoices by email. Requests to change invoice details (e.g. billing address, purchase order number) after the invoice has been issued are subject to a handling fee of EUR 25 including VAT. No fee is charged if the correction is due to an error on the part of WIP.

4.7 VAT

Admission to the Conference is subject to German VAT (currently 19%) for all participants, regardless of their country of residence, as the place of supply is the event location in Germany. The reverse-charge procedure does not apply. All prices stated in Section 3.1 include VAT. Businesses established outside Germany may be able to reclaim German VAT through the VAT refund procedure.

4.8 Non-Payment

Admission to the Conference is only granted once the registration fee has been paid in full. Participants whose payment has not been received by the start of the Conference may pay on site by credit card before admission.

5. Cancellation by the participant

5.1 Cancellations must be sent by email to info@eurhc.org. The date of receipt applies. Refunds are made as follows:

Cancellation received	**Refund**
Up to 14 February 2027	Fee paid minus a handling fee of EUR 50
15 February – 1 March 2027	50% of the fee paid
After 1 March 2027 or no-show	No refund

5.2 A registered participant may name a substitute free of charge at any time up to the start of the Conference by notifying WIP in writing. If the substitute is not eligible for the same fee category, the difference is charged. Accreditations will be changed to the new participant. Previous invoices cannot be changed.

5.3 As the 100% RHC Event is free of charge, no refund is due. Participants who can no longer attend are asked to cancel by email to info@eurhc.org so that the place can be given to someone else.

5.4 The statutory right of withdrawal for distance contracts does not apply to registrations, because they concern leisure-related services for a specific date (§ 312g (2) no. 9 BGB).

6. Authors and speakers

6.1 There is no fee for submitting an abstract. Each accepted oral or poster contribution must be presented by an author who is registered and has paid the conference fee by 14 February 2027. Contributions without a registered presenting author by that date may be removed from the programme and the book of abstracts.

6.2 By submitting an abstract, authors confirm that they hold the rights to its content and grant WIP a non-exclusive, royalty-free right to publish the abstract, together with the authors' names and affiliations, on the Conference website and in Conference materials (including the book of abstracts). The same applies to the presentation or poster, provided the author has given consent at upload. Authors remain the holders of all other rights.

6.3 Invited speakers receive their conditions (fee waiver, presentation slot) from WIP in writing. Where these deviate from these Terms, the written agreement prevails.

7. Programme changes and cancellation by the organiser

7.1 WIP may make changes to the programme, speakers, timing or rooms for good reason, provided the overall character of the Conference is maintained. Such changes do not entitle participants to a refund.

7.2 WIP may cancel the Conference if the number of registered participants is not sufficient to hold it on an economically viable basis. In that case, participants are informed without delay and fees paid are refunded in full. WIP will take such a decision in good time before the start of the Conference.

7.3 If the Conference cannot take place for reasons beyond WIP's control (force majeure, e.g. natural disasters, epidemics, official orders, strikes, failure of the venue), WIP may postpone it, hold it online, or cancel it. In case of cancellation, fees paid are refunded in full. If the Conference is postponed or held online, the registration remains valid; participants who cannot attend the new date or format may cancel free of charge within 14 days of the announcement.

7.4 Further claims of participants resulting from programme changes, postponement or cancellation under this section 7, in particular for travel and accommodation costs, are excluded, except as provided in section 8 (Liability).

8. Liability, data protection, photo and final provisions

Liability

8.1 WIP is liable without limitation for intent and gross negligence and for injury to life, body or health. For slight negligence, WIP is liable only for breach of essential contractual obligations, limited to the foreseeable damage typical for this type of contract. Otherwise, liability is excluded. Liability under mandatory statutory provisions (e.g. the Product Liability Act) and under guarantees remains unaffected. These provisions also apply to the liability of WIP's legal representatives and vicarious agents.

8.2 Subject to the preceding paragraph, WIP is not liable for the loss of or damage to personal belongings brought to the venue. Participants must follow the house rules of the venue.

8.3 WIP is not responsible for the content of presentations, posters or statements made by speakers, exhibitors or participants.

Data Protection

8.4 WIP processes participants' personal data to handle the registration, payment and organisation of the Conference, in accordance with the EU General Data Protection Regulation. Details are given in the privacy notice at GDPR / Privacy Policy.

8.5 Name, organisation and country may be included in a participant list available to other participants and to sponsors.

Photos and Video

8.6 Photographs and video recordings will be made during the Conference and may be used by WIP and its partners for documentation and promotion of the Conference and future editions. Participants who do not wish to be photographed or filmed can inform the organisers at any time; further information is provided in the privacy notice (see above).

Code of conduct

8.7 WIP is committed to a respectful, harassment-free environment. WIP may exclude participants who seriously disrupt the Conference or seriously violate this code of conduct; in this case, no refund is made.

Final provisions

8.8 German law applies, excluding the UN Convention on Contracts for the International Sale of Goods. If the participant is a merchant or a legal entity under public law, the place of jurisdiction is Munich. Mandatory consumer protection rules of the participant's country of residence remain unaffected. WIP is neither willing nor obliged to participate in dispute resolution proceedings before a consumer arbitration board.

8.9 Should any provision of these Terms be or become invalid, the validity of the remaining provisions is not affected.